

## Questionnaire for Malaysian Office

Question	Y/N/Qty	Price
<b>Understanding your structure</b>		
<p>How many phone lines your company have?</p> <p><i>Each phone lines cost RM 45 per month for office in Malaysia. If you have a lot of phone lines, you can check if you need so many out going calls and incoming calls. A PRI lines will cost RM 900++ per month. Extra 6% tax will be charged on top.</i></p>		
<p>How many fax line you have?</p> <p><i>The fax line cost are also RM 45 per month.</i></p>		
<p>Do you subscribe to any TM (Telekom) package, monthly package? Such as streamyx, unifi, merdeka plan, etc?</p> <p><i>These line may have lower rate.</i></p>		
<p>Do you bear mobile phone cost of employee? How many lines, are they on package?</p>		
<b>Analyze your bill</b>		
<p>Does your company have branch or other office?</p> <p><i>If yes, VoIP will slash the phone call to almost zero.</i></p>		
<p>Estimate how much is your monthly telecommunication bill. Estimate price?</p>		
<p>What is your % calls to branches. Estimate price?</p>		
<p>What is your % calls to other states/outstation. Estimate price?</p>		
<p>What is your % calls to mobile phone? Estimate price?</p>		
<p>What is your % calls to oversea?</p>		

Estimate your maximum concurrent call in.		
Estimate your maximum concurrent call out.		
Do you intent to analyze your phone bill?		
<b>PABX</b>		
Are you using PABX?		
Are you using key phone system?		
Are you using IP-PABX?		
How long you have been using the PABX/Keyphone/IP-PABX?		
How many extension lines your company using? Do you intent to expand/increase workforce any time soon?		
<b>Internet Network</b>		
Do you have internet broadband in your company?		
What do you use broadband for? <ul style="list-style-type: none"> <li>• Normal surfing</li> <li>• Download</li> <li>• Host Server</li> <li>• Other</li> </ul>		
Do you use firewall in company? <ul style="list-style-type: none"> <li>• Firewall in router</li> <li>• Manage your own firewall</li> <li>• Manage by other MIS team?</li> </ul>		