

WebASP Sdn. Bhd. (832475-W)

Penang Office: Unit 1-3-31, i-Avenue, No. 1, Jalan Tun Dr Awang, 11900 Bayan Lepas, Penang, Malaysia Tel: +604-642 0621 | Fax: +604-646 8367

KL Office: No.B-2-7, Block B Kuchai Exchange, Jalan Kuchai Maju 13, Kuchai Lama, 58200 Kuala Lumpur, Malaysia Tel: +603-2780 3880 (Line 1) | Tel: +603-7980 1388 (Line 2) | Fax: +603-7980 2388 | Hotline: 1800 87 7061

GST ID No: 000790601728

Your Application Service Provider (ASP/23/2009)

SUPPORT NUMBER

WEB ASP (KL) Tel : 03-7980 1388 / Fax: 03-7980 2388 WEB ASP (Penang) Tel : 04-642 0621 / Fax: 04-646 8367

Service Request Form

1.0 Customer Information	
Company Name :	Customer ID :
Contact Name :	Contact No. :(Mobile No./ Direct Line)
2.0 Customer Request Item	
Please tick the below boxes	
1.On Site Service (Business Hours) First 2 Hours Charges RM250.00 Subsequent hours Charges RM 50.00	3.On Site Service (Business Hours) Per Day Charges RM1500.00
2.On Site Service (After Business Hours) Min 1 hours Charges RM450.00 Subsequent hours Charges RM 50.00	4.On Site Service (After Business Hours) Per Day Charges RM1800.00
** Travel Charges will depand on system or custo be charges per man day job.	omer location. Any location out of Klang Valley or Penang Island will
2.1 Customer Request Item	
Description :-	
Please complete the form , stamped, signed	and Fax back to 03-7980 2388 or 04-646 8367
Service Requested By :	Service Date :
	Service By (Full Name) :
Name : Designstion : Date :	



GST ID No: 000790601728

Penang Office: 40-1, Persiaran Bayan Indah, Bayan Bay, 11900, Bayan Lepas, Pulau Pinang. Tel: +604-642 0621 Fax: +604-646 8367

KL Office: No.B-2-7, Block B Kuchai Exchange, Jalan Kuchai Maju 13, Kuchai Lama, 58200 Kuala Lumpur. Tel: +603-7980 1388 Fax: +603-7980 2388 | Malaysia Toll Free: 1 800 87 7061

Your Application Service Provider (ASP/23/2009)

Date:

For WEB ASP Use :					
3.0 \$	Service Report				
Description [Fault Description / Scope of Work / Variation to Original Request]:-					
4.0 N	Material (Additional Charges)				
No.	Description	Quantity	Unit Price	Total	

Grand Total RM Total Service Charges RM : Service Requested By: Service Date Time from Time to Name: Service By (Full Name) Designstion: